

# Sustainable Communities Scrutiny Committee

## Agenda

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**Date:** Thursday, 25th October, 2012  
**Time:** 10.30 am  
**Venue:** Committee Suite 1,2 & 3, Westfields, Middlewich Road,  
Sandbach CW11 1HZ

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The agenda is divided into 2 parts. Part 1 is taken in the presence of the public and press. Part 2 items will be considered in the absence of the public and press for the reasons indicated on the agenda and at the foot of each report.

### **PART 1 – MATTERS TO BE CONSIDERED WITH THE PUBLIC AND PRESS PRESENT**

1. **Apologies for Absence**

2. **Declarations of Interest**

To provide an opportunity for Members and Officers to declare any disclosable pecuniary and non-pecuniary interests in any item on the agenda.

3. **Declarations of Party Whip**

To provide an opportunity for Members to declare the existence of a party whip in relation to any item on the agenda.

4. **Public Speaking Time/Open**

A total period of 15 minutes is allocated for members of the public to make a statement(s) on any matter that falls within the remit of the Committee.

Individual members of the public may speak for up to 5 minutes, but the Chairman will decide how the period of time allocated for public speaking will be apportioned, where there are a number of speakers

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For any apologies or requests for further information, or for a member of the public to make a statement:

**Contact:** Katie Smith  
**Tel:** 01270 686465  
**E-Mail:** [katie.smith@cheshireeast.gov.uk](mailto:katie.smith@cheshireeast.gov.uk)

5. **Minutes of the last Meeting** (Pages 1 - 4)

To approve the minutes of the last meeting as a correct record

6. **Customer Relationship Management Project** (Pages 5 - 10)

To receive an update on the implementation of the new customer relationship management system into the Council's Contact Centre

7. **Funding for the Community and Voluntary Sector** (Pages 11 - 16)

To receive an update on funding to the community, voluntary, faith and not for profit sector.

8. **Police and Crime Commissioner Report** (Pages 17 - 22)

To receive a report of the SCEP on work undertaken to secure funding and the impact the new arrangements will have on Cheshire East Council.

9. **Route Management Studies**

To receive an outline on the process that has been followed and provide feedback on the success of the engagement events. This will include an update on the range of issues identified and how Cheshire East Highways are progressing the works and studies that have been identified - report to follow.

10. **Exclusion of the Press and Public**

The reports relating to the remaining items on the agenda have been withheld from public circulation and deposit pursuant to Section 100(B)(2) of the Local Government Act 1972 on the grounds that the matters may be determined with the press and public excluded.

The Committee may decide that the press and public be excluded from the meeting during consideration of the following items pursuant to Section 100(A)4 of the Local Government Act 1972 on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 7 of Part 1 of Schedule 12A to the Local Government Act 1972 and public interest would not be served in publishing the information.

**PART 2 – MATTERS TO BE CONSIDERED WITHOUT THE PUBLIC AND PRESS PRESENT**

11. **CCTV Camera Review**

To receive an update on the CCTV camera review – report to follow

**CHESHIRE EAST COUNCIL**

Minutes of a meeting of the **Sustainable Communities Scrutiny Committee**  
held on Thursday, 13th September, 2012 at Committee Suite 1,2 & 3,  
Westfields, Middlewich Road, Sandbach CW11 1HZ

**PRESENT**

Councillor H Murray (Chairman)  
Councillor M Grant (Vice-Chairman)

Councillors L Brown, P Hayes, J Jackson, M Parsons, J Wray

**Substitute**

W Fitzgerald

**Apologies**

Councillors A Barratt and B Silvester and E Lam

**30 DECLARATIONS OF INTEREST**

None

**31 DECLARATIONS OF PARTY WHIP**

None

**32 PUBLIC SPEAKING TIME/OPEN**

There were no members of the public present wishing to speak

**33 MINUTES OF THE LAST MEETING**

RESOLVED

That the minutes of the meeting be approved as a correct record and signed by the Chairman.

**34 WHOLE FAMILY APPROACHES TO DOMESTIC ABUSE -  
DEVELOPING AND COMMISSIONING AN INTEGRATED SERVICE**

Further to minute 17 of the meeting held on 21 June 2012, the Committee received an update on developing and commissioning an integrated service for domestic abuse.

It was noted that it had not yet been possible to put an exact cost to the perpetrator provision element of the strategy as such provision would form part of a whole family model and not stand alone as a separate service. Elements of this provision would hopefully be resourced through changes to existing job roles or by secondment and

therefore not incur additional cost. The range of costs in other local authority areas varies from £70k to £150k p.a. depending on the scale of the model being implemented.

With regard to funding, the Committee noted that the Council funded two thirds of the service, whilst the Police, Government and Health service contribute towards the other third. It was agreed that the Domestic Abuse Development and Partnership Manager would provide a breakdown of the funding.

While the service worked towards a fully costed model the following costs would be incurred this financial year:

- Developing and implementing a training programme on good practice in responding to perpetrators for frontline staff and their managers (£10k)
- Stakeholder engagement events (£1k)
- Publicity directed towards perpetrators (£1k)

With regard to the refuge in Macclesfield, it was noted that Barnado's was working with the Commissioner in Supporting People to secure a designated building and to make the necessary changes to provide a safe accessible accommodation for families in need. It was agreed that further details on this would be circulated to Ward Members for Macclesfield who sit on the Committee.

### RESOLVED

1. That the Committee continues to scrutinise and support the commissioning work being undertaken through the multi agency Domestic Abuse Partnership, Safer Cheshire East Partnership and Adult and Children's Safeguarding Boards by:
  - Attendance at stakeholder engagement events where possible
  - Receiving the final Commissioning Strategy in early 2013
  - Ensuring that the priorities of the Commissioning strategy inform related strategies and services.
2. That the Domestic Abuse Development and Partnership Manager report back to the Committee on the success of the funding bid.
3. That the Domestic Abuse Development and Partnership Manager provide a breakdown of the funding.
4. That further details on the refuge in Macclesfield be circulated to the ward Members for Macclesfield who sit on the Committee.

### 35 ANTI SOCIAL BEHAVIOUR IN PRIVATE HOUSING - UPDATE

Consideration was given to an update outlining the positive outcomes on anti social behaviour in private housing due to early intervention.

It was reported that one of the most successful interventions the Community Safety Team had was the Mediation Service, which was accessed through a one off Home Office grant which had to target victims of anti social behaviour. Losing this resource would be detrimental to the commitment to work with private own and rent sectors of the community. There would not be capacity to replace the provision internally due to limited resources and a conflict of interest. A budget increase of £32,500 for the mediation Service and £16,139 would therefore be required to continue with the work.

The Committee agreed that the service was providing excellent value for money and that the Chairman should write a letter of support to the Portfolio Holder requesting that the budget be increased.

RESOLVED

That the Chairman writes a letter of support to the Portfolio Holder, requesting that the proposed budget increase be approved.

### 36 SECTION 106 AGREEMENTS

Further to the meeting held on 5 April 2012, the Committee received an update on the general breakdown of s106 monies currently held by the Council. It was noted that there were still 9 agreements which needed further investigation.

The report highlighted that the Council held a total of £5,150,025.51 in the S106 account. £3,216,722.86 of the total figure was non-time limited funds and £1,933,302.64 was identified as funds time limited for expenditure. This equated to £4,561,196.62 in capital and £588,828.89 in revenue. It was agreed that details of the income received and examples of where the money had been spent would be reported back to the Committee, at its meeting scheduled to be held on 22 November 2012.

RESOLVED

That details of the income received and examples of where the money had been spent be reported back to the Committee at its meeting scheduled to be held on 22 November 2012.

### 37 CCTV UPDATE

Further to minute 16 of the meeting held on 21 June 2012, Members received the following process for tackling tree obscuration:

- CCTV Service identify and prioritise problem trees;
- Identify agency responsible for the trees;
- Liaise with CE Forestry and Arboricultural team regarding requested/necessary work;
- Submit application and receive application registration number;
- CE F&A team visit site, assess situation and produce a pruning specification and report;
- Liaise over specification and contractual arrangements with approved contractors;
- Submit application and report to CE Heritage and Design;
- Depending on planning sensitivity, consultation etc. the application be submitted to the Area Planning Committee (report from CE F&A team) or processed by CE F&A team under delegated powers;
- Decision notice received and work programmed;
- Trees pruned and works carried out.
- Operators revisit known tree problem camera images periodically and formally every two years.

It was highlighted that a pilot scheme was underway in Macclesfield Town Centre. The works should be completed within 6 weeks; works would then commence on the rest of the Borough and be completed within the next 12 months.

It was agreed that a 6 month timescale should be added to the process, however in extreme cases, work should be implemented immediately. It was also agreed that the Committee should receive quarterly updates.

RESOLVED

- That subject to the amendments highlighted above the Portfolio Holder be recommended to approve the process for tackling tree obscuration and the associated maintenance works be budgeted for.
- That the Committee receive quarterly update reports.

### **38 FORWARD PLAN**

Consideration was given to the extracts of the forward plan which fell within the remit of the Committee

RESOLVED

That the work programme be noted.

### **39 WORK PROGRAMME**

Consideration was given to the work programme. It was agreed that a report on Voluntary Sector Grants and Customer Relation Management Programme would be considered at the meeting scheduled to be held on 25 October 2012.

RESOLVED

That the work programme be approved subject to the amendments highlighted above.

The meeting commenced at 10.30 am and concluded at 12.45 pm

Councillor H Murray (Chairman)

**CHESHIRE EAST COUNCIL****REPORT TO SUSTAINABLE COMMUNITIES SCRUTINY COMMITTEE**

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Date of meeting: 25<sup>th</sup> October 2012  
Report of: Paul Bayley, Customer Service and Libraries Manager  
Title: Customer Relationship Management Project

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**1. Introduction**

This report provides an update on the implementation of the new customer relationship management system into the Council's contact centre.

**2. Background**

A report was presented to the Sustainable Communities Scrutiny Committee in January 2012 on the customer contact volumes received in response to the north waste transformation and silver bin roll out. The report explained that lessons had been learned from the experience during the south waste transformation and customer contact had been much lower during the north waste transformation. Improvements to the waste and recycling pages on the Council's website played a key role in reducing call volumes for the north transformation. The Customer Relationship Management (CRM) system that Customer Services was using was the same system as the Waste teams were using which meant customer information from calls received could be shared and better records were maintained. The CRM could be used to check whether there were any patterns in the calls being received to see if there were particular areas of the borough that were having issues with silver bin roll out. Councillors were interested to know more about the CRM and how it would improve Customer Services and help to monitor trends in the calls received.

**3. CRM Project**

The CRM project was initiated in November 2010 and is due to complete in December 2012. The system is a key enabler to help the Council deliver the strategic principle from its Customer Services Strategy to increase resolution at first point of contact and reduce avoidable contact caused by service failures, progress chasing and poor communication.

The scope of the project has covered customer contacts received by the Council's contact centre relating to:

- Births, deaths and marriages
- Blue Badges
- Community safety
- Customer feedback (complaints, compliments and suggestions)
- Development management
- Environmental health

- Free school meals
- Income
- Licensing
- Parking
- Requests for information (freedom of information, data protection)
- School admissions
- School transport
- Streetscape
- Waste and recycling

The original scope also included end to end case management for blue badges, customer feedback and requests for information. During implementation the project scope has been extended to cover back office processes for Community Safety, Streetscape and Waste and Recycling, allowing the decommissioning of some legacy systems used by these back office teams. The project has also considered future opportunities by implementing functionality that provides the foundations for further developments, such as introducing handheld devices for mobile workers to access the system remotely for services such as Community Safety, and so remove the need for them to return to the office to access and update service requests.

The project has encountered a number of issues which have resulted in delays to completion. These have included:

- The complexity of managing multiple implementation partners
- Release of a new version of the Microsoft Dynamics software in April 2011
- Continuous resourcing conflicts within the ICT Shared Service
- Changing business priorities, e.g. acceleration of waste transformation by 6 months
- The need to review ways of working and harmonise former district services before implementation on CRM.

The system is now delivering on its promises and we are seeing the realisation of benefits across a number of customer processes. These benefits can be grouped into a number of themes.

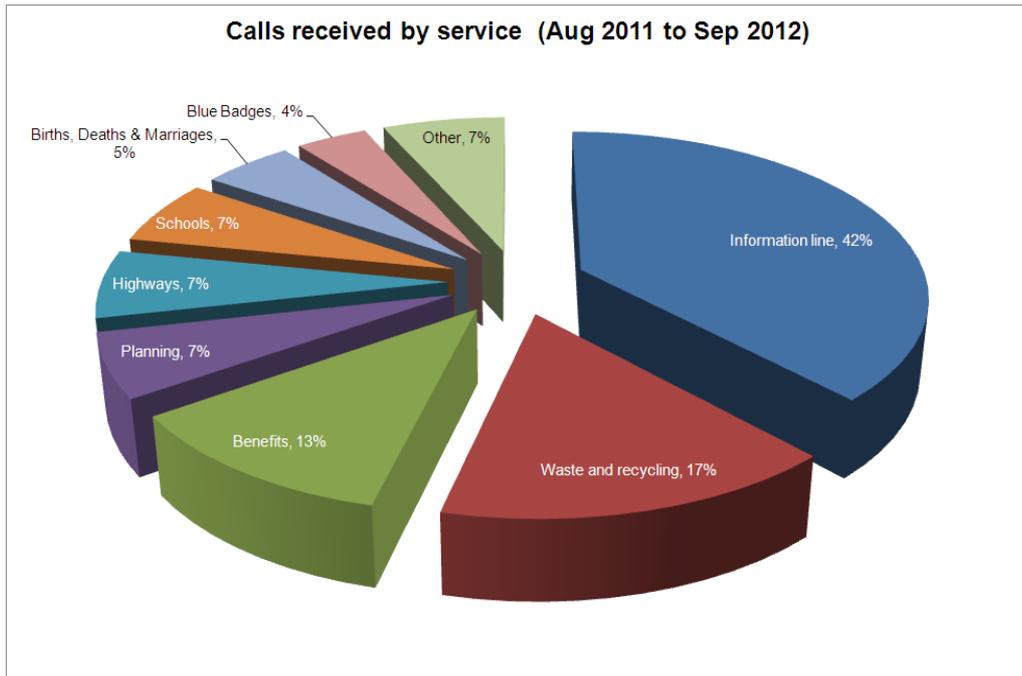
- **Increased resolution at first point of contact;** structured forms on the CRM have been designed to ensure that all information required to process a service request is captured at the first point of contact. Where the back office also uses the CRM, such as waste and recycling, a job sheet is automatically created to be assigned to a crew. Environmental health service requests are passed to another system used by the back office (Civica APP) but system integration ensures the service request details are passed from the CRM accurately, and Customer Service Advisors are able to track progress of any environmental health service requests through real-time integration that provides an update on the current case status in Civica APP.
- **More efficient and effective processing of service requests;** the CRM has been designed to re-use information it already holds about a customer and where appropriate use information keyed by the customer themselves online.

For example, the information entered for a blue badge application submitted online, either directly by the customer or assisted by a Customer Service Advisor in the contact centre, is the information that is ultimately used, following assessment and verification, to generate the blue badge through the government's new central blue badge production system.

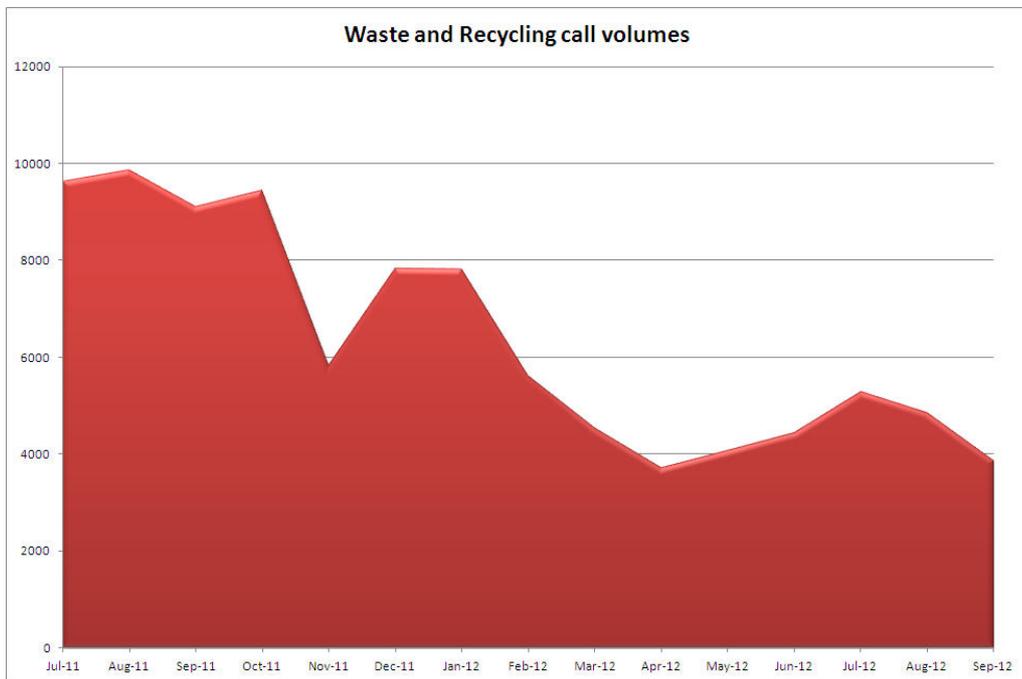
- **Improved process compliance;** Team Leaders within the contact centre can build their own management information dashboards. In some cases this has helped to identify service requests that have or could become stuck in the workflow, possibly due to user error or, for example, because an incorrect payment was taken for a certain pest control treatment. These dashboards are helping to ensure service requests do not get held up and also identify where specific users may require further training.
- **Improved management information to identify and reduce failure demand;** the greatest benefit from the CRM is the information it provides on why customers are contacting the Council, and in particular where this contact is the result of failure demand. Identifying and addressing the root cause of failure demand presents a great opportunity to increase customer satisfaction and reduce operating costs. The next section provides further information on how the CRM is helping to reduce failure demand from waste and recycling.

#### **4. Identifying and reducing failure demand – waste and recycling**

Waste and recycling remains the best example of how the CRM can help to identify and reduce failure demand. Waste and recycling calls represent 17% of all the calls received by the contact centre. We now have waste contact data within the CRM from October 2011 and both front and back offices use the CRM to raise and update service requests and so the CRM data represents a more complete history of the customer experience than with other services where service requests are handed off to other back office systems.

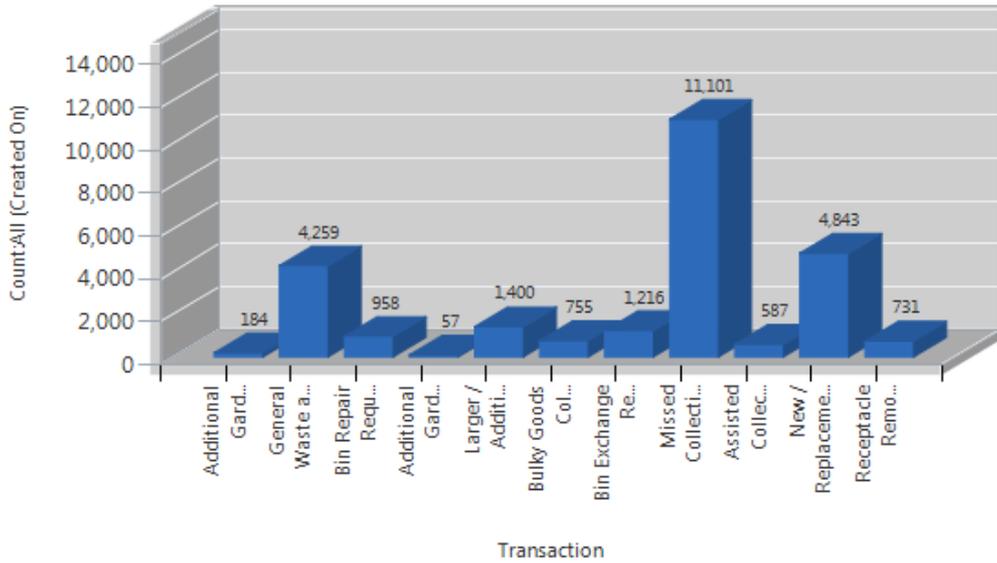


Call volumes for waste and recycling peaked from July 2011 to October 2011 as changes to waste and recycling collections were introduced across the borough. Our telephony systems enable us to monitor the volume of calls received for different services.



The CRM, however, enables us to analyse what the reasons for this customer contact were. The below graph provides the breakdown of waste and recycling transaction types recorded on the CRM since January 2012.

Case by Transaction



Missed collections are the biggest issue for customers, with certain customers experiencing missed collections on a regular basis. The next two graphs provide the top 50 customers that have reported missed collections and missed *assisted* collections in the previous two months.

Top 50: Missed Collections by Customer





## CHESHIRE EAST COUNCIL

### REPORT TO: Sustainable Communities Scrutiny Committee

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**Date of Meeting:** 25 October 2012  
**Report of:** Juliet Blackburn, Performance and Partnerships Manager  
**Subject/Title:** Funding For the Community and Voluntary Sector

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#### **1.0 Report Summary**

1.1 This report provides an update on Cheshire East Council's funding to the community, voluntary, faith and not-for profit sector. It provides a summary of the current funding position and highlights key issues of note.

#### **2.0 Recommendations**

2.1 Scrutiny committee is asked to note the report.

#### **3.0 Wards Affected**

3.1 All

#### **4.0 Local Ward Members**

4.1 All

#### **5.0 Financial Implications**

5.1 There are no immediate financial implications from the report - all funding for the community and voluntary sector in 2012/13 is included within the budget.

#### **6.0 Legal Implications (Authorised by the Borough Solicitor)**

6.1 None

#### **7.0 Risk Management**

7.1 Joint work across all services on community/voluntary sector has aimed, in part, to mitigate the risk of losing important services provided by the sector, whilst having to meet significant budget challenges.

#### **8.0 Background**

8.1 Officers across a number of services have been working together to identify all funding to the community, voluntary, faith and not for profit sector. This

information has been used to ensure that the Council is co-ordinated in how it manages decisions around funding to the sector.

8.2 In considering funding to the sector the following points should be noted:

1. There is no single definition of what constitutes a community, voluntary, faith or not-for-profit organisation. The work to identify funding to this sector has therefore pooled information on a broad range of funding in order to be as comprehensive as possible.
2. Funding to community and voluntary sectors can include grants or commissioned services, and can be administered via a contract or service level agreement or a simple grant payment.
3. Officers have focused on direct funding provided to the sector, however in-kind support is also provided such as free hall hire or officer support. In-kind support may need to be considered further in order to ensure consistency.

## 9.0 Overview of funding in 2012/13

9.1 In 2011/12 Children and Families undertook a significant review of community/voluntary sector funding and this has provided a solid foundation for current and future commissioning. Adult services have undertaken a full review of their funding to the sector during 2012. Places and Organisational Capacity services reviewed individual funding commitments as part of the budget setting process for 2012/13.

9.2 A number of contracts are currently under negotiation, but the approximate funding to the sector for 2012/13 is as follows:

Service Area	2012/13 Funding
<b>Adults Total</b>	<b>2,910,000</b>
<i>core commissioning</i>	<i>1,700,000</i>
<i>Carers support</i>	<i>560,000</i>
<i>Supporting People</i>	<i>650,000</i>
<b>Children and Families Total</b>	<b>2,400,000</b>
<b>Places and Organisational Capacity Total</b>	<b>675,000</b>
<i>Communities</i>	<i>155,000</i>
<i>Development and Transport</i>	<i>145,000</i>
<i>Partnerships</i>	<i>375,000</i>
<b>TOTAL FOR ALL SERVICES</b>	<b>5,985,000</b>

9.3 Previous discussions at Scrutiny Committee have highlighted interest in the funding provided through the Partnerships team, so further detail of this funding is provided at **Appendix 1**.

9.4 In terms of current funding the following points are worthy of note:

- The Council provides funding to approximately 160 community, voluntary, faith and not for profit organisations. In addition, the Community Grants funding is provided to an even greater number of community and voluntary groups.
- The total level of funding to the sector is approximately £5.9 million which is a slight reduction from 2011/12 where the figure was £6.3 million.
- The majority of the funding is managed by Children, Families and Adults (over 85%). This tends to be commissioned services and is funded through a mixture of central government grants and the Council's base budget.
- Funding from Places and Organisational Capacity is more mixed in terms of the type of organisations funded and the arrangements eg some commissioning, some grants and some service level agreements.
- Funding from the Partnerships team is a mixture of grants to community and voluntary "infrastructure" organisations such as the Cheshire East Council for Voluntary Services, and the Councils Community Grants scheme (a maximum pot of £96,000 per annum).

## **10 Future Work**

10.1 Good progress has been made in co-ordinating funding to the community, voluntary, faith and not for profit sector, over the last 2 years. In addition, the reviews of funding by all services as part of budget setting has meant that individual funding arrangements are clearer and more robust than they were at the outset of Cheshire East.

10.2 In order to continue to improve transparency and consistency in funding to the sector, it is intended that an overall list of funding to the sector will be published on the Council's website. In addition, improvements to the contracting and monitoring arrangements will continue to be made, particularly seeking to be consistent across different services.

10.3 As the Council considers its business planning and budget setting for the next 3 years it will be important to consider opportunities for further service delivery from the sector, whilst needing to reduce overall Council expenditure. Services will continue to seek to work with the sector in an open and transparent way.

**11.0 Access to Information**

11.1 The background papers relating to this report can be inspected by contacting the report writer:

Name: Juliet Blackburn

Designation: Performance and Partnerships Manager

Tel No: 01270 686 020

## Appendix 1 - Community, Voluntary, Faith and not for profit funding 2012/13 from Partnerships team

Organisation Name and Web Address	What does the organisation do?	Funding in 2012/13	Notes for 2012/13 funding	What has the 2012/13 funding provided?
<b>Community Grant Scheme</b>	Various organisations are funded under this scheme, more information available on the community grant scheme web pages.	96,000		Community Grant scheme open to applications across Cheshire East for 3 categories; Facilities; Activities and Events
<b>Cheshire Association of Local Councils</b> www.chalc.org.uk	The Cheshire Association of Local Councils (ChALC) exists to promote, develop and support the Local Councils of Cheshire. ChALC is a member based organisation providing information and legal advice to those members. ChALC represents the interests of Town and Parish Councils on a variety of outside bodies.	16,578		Support to town and parish council representatives involved in LAPs, support to run the Quality Councils scheme, support to local councils seeking to adopt the power of wellbeing, developing the Code of Conduct,
<b>Cheshire Community Action</b> www.cheshireaction.org.uk	Cheshire Community Action (CCA) is one of 38 Rural Community Councils covering every County in England. CCA provides support on a variety of projects including: To support, encourage and facilitate community development and empowerment; To support village halls and community buildings to run effectively; To engage, inform and challenge statutory service providers; To work in partnership with others to maximise resources; To promote and celebrate community activity to inspire others and spread good news and best practice.	33,839		Rural community asset mapping, advising on rural issues and undertaking rural advocacy, and support to the Partnerships team in community-led planning (parish planning).
<b>Cheshire Gypsy &amp; Travellers</b> http://travellersvoice.org	Cheshire Gypsy and Travellers Voice provide an advocacy and advisory service to Gypsies and Irish Travellers who reside in or regularly travel through Cheshire, Halton and Warrington. They actively campaign for the rights of Gypsies and Travellers and work to overcome the inequalities in accommodation, health, education, social exclusion and to break down stereotypes.	4,712	Funding for initial 6 months only - future funding ceased	Gypsy and Traveller liaison
<b>Cheshire, Halton &amp; Warrington Race Equality Centre</b> www.chawrec.org.uk	Cheshire Halton & Warrington Race & Equality Centre is a charitable organisation that aims to eliminate discrimination, especially racial discrimination and promote equality and good relations. They have 4 key areas of work: policy, development work, community development and public education and casework.	7,250		Provide equality advice and support to the Council
<b>Community &amp; Voluntary Service Cheshire East</b> www.cvsce.org.uk	CVS Cheshire East provides a wide range of support and services to groups, helping those that are starting up, as well as organisations that are already established. CVS Cheshire East also supports networks and partnership working and has an intermediary role, supporting and facilitating joint working between voluntary and community groups and with statutory bodies; and helping to ensure that the interests and concerns of the voluntary and community sector are properly represented. In addition to supporting groups, they also support individuals who wish to become volunteers and those already involved in volunteering.	171,266		The CVS Cheshire East will equip and build the capacity of the voluntary and community groups across Cheshire East with the resources necessary to sustain and continuously improve their service delivery by stimulating and encouraging interest in volunteering and community action; providing training, mentoring and networking opportunities; promoting good practice; and offering business services.
<b>OCEAN</b> www.oceancheshireltd.com	OCEAN are aiming to provide support, guidance and a social network for Black and Racial Minority groups and the wider community. They aim to provide a voice and a place to promote the needs and aspirations of their members and the people they represent.	6,420	Funding for initial 6 months only - future funding ceased	To provide a mechanism for consulting with BME groups, act as a critical friend to the Council for equality schemes, deliver training and activities and develop the BME network across Cheshire East.
Town partnerships funding	Funding to five town partnerships in the Congleton LAP area which organise community projects, events and activities for their respective towns (Alsager, Congleton, Holmes Chapel, Middlewich, Sandbach)	40,000	Transferred from Regeneration	To achieve shared outcomes as outlined in the Congleton LAP Area Plan
	<b>Partnerships total</b>	<b>376,065</b>		

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## **CHESHIRE EAST COUNCIL**

### **REPORT TO: Sustainable Communities Scrutiny Committee**

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**Date of Meeting:** Thursday 25<sup>th</sup> October  
**Report of:** Community Safety  
**Subject/Title:** Police and Crime commissioner Report  
**Portfolio Holder:** Cllr Rachel Bailey

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#### **1.0 Report Summary**

- 1.1 Police and Crime Commissioner report of SCEP on work undertaken to secure funding and impact new arrangements will have on Cheshire East Council

#### **2.0 Recommendation**

- 2.1 To receive a copy of the SCEP report which will be sent to each of the PCC candidates at the end of October, detailing information on the Safer Cheshire East Partnership in relation to priorities, funding and risks and threats.

#### **3.0 Reasons for Recommendation**

The first Police and Crime Commissioners will be elected in 41 Police areas in England & Wales on 15<sup>th</sup> November 2012. Cheshire Police is one of these areas. (Police Reform and Social Responsibility Act 2011) has enabled this.

This reform is a major plan of the Coalition Government's policy to bring direct democratic accountability to Community Safety

#### **4.0 Wards Affected**

- 4.1 All

#### **5.0 Local Ward Members**

- 5.1 All

#### **6.0 Policy Implications including - Climate Change - Health**

#### **7.0 Financial Implications**

- 7.1 The Safer Cheshire East Partnership received £150,000 of Home Office funding and this money is given to Cheshire Police as a contribution towards neighbourhood policing.

From April 2013, this grant will be given to the New Police and Crime Commissioner directly.

7.2 The Partnership has many posts which are funding through difference agencies such as the police, council which pay for partnership posts. Cheshire East Council pay for the following posts

<b>Contribution to neighbourhood policing</b>	<b>£188,800</b>
<b>Contribution to Cheshire East Domestic Abuse Partnership</b>	<b>£40,000</b>
<b>Probation staff x 2 (Navigate team)</b>	<b>£38,000</b>
<b>Cheshire Drug and alcohol Team worker</b>	<b>£20,000</b>
<b>Sexual Assault Referral centre worker contribution</b>	<b>£16,268</b>

## **8.0 Legal implications (authorised by the Borough Solicitor)**

8.1 None

## **9.0 Risk Management**

- 9.1 Risk to partnership is reduction in funding for policing contribution.
- 9.2 Risk in lack of funding for part time Anti Social Behaviour co-ordinator
- 9.3 Risk in lack of funding for mediation service
- 9.4 Risk of resources being directed to other parts of the Cheshire area

## **10.0 Information and background**

The first Police and Crime Commissioners will be elected in 41 Police areas in England & Wales on 15<sup>th</sup> November 2012. Cheshire Police is one of these areas. (Police Reform and Social Responsibility Act 2011) has enabled this.

This reform is a major plan of the Coalition Government's policy to bring direct democratic accountability to Community Safety.

In preparation for this, a Partnership and Commissioning Sub-Group has established to ensure information from each LA area is received by prospective candidates. For CE Lucia Scally attends this group. There are representatives from other local authority areas, Third Sector, Police Authority, Constabulary Victim Support, Probation, YOS. As a result of this, a SCEP sub group have formed in order to produce the report attached.

The duties of the new Police and Crime Commissioner will be to

- Appoint and if necessary dismiss Chief Constable
- Set policing priorities and produce an annual plan
- Set the annual police budget and Council tax precept
- Publish an annual report and the accounts
- Consult with and involve the public

**Police and Crime Commissioner Budget:**

Funding for 13/14 will remain unchanged [amount]. The Community Safety Funding will likely be channelled to the Commissioner.

Clarity about which funding streams will transfer into a single community safety fund in 13/14 won't be received until the revenue support grant settlement is announced in December.

There is a risk that overall funding level will reduce and that this will mean that the current commissioning of community safety services will need review to identify decommissioning and opportunities for redesign and future commissioning when it make sense to do so across the force foot print.

Safer Cheshire East Partnership has prepared a report which will be submitted to the prospected candidates at the end of October. This report is a business case and will consist of information regarding

- About SCEP
- Responsibilities and achievements
- Priorities
- Financial Information
- Case Studies
- Risks and Threats
- Work towards PCC
- Commissioning opportunities

**Access to Information**

The background papers relating to this report can be inspected by contacting the report writer:

Abigail Webb  
Community Safety Development Manager  
01606 363352  
[Abigail.webb@cheshireeast.gov.uk](mailto:Abigail.webb@cheshireeast.gov.uk)





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